



JOIN TONGA DEVELOPMENT BANK – SHAPE THE FUTURE OF BANKING IN TONGA

Applications are invited from suitably qualified and experienced candidates for the position of Senior Manager Information Technology, based at the Tonga Development Bank's Head Office and reporting directly to the Chief Executive Officer.

Senior Manager – Information Technology

Purpose of the Role

Lead and manage the Bank's Information Technology function to ensure all systems, infrastructure, people, and digital services are aligned with business strategy, secure, efficient, and future-focused.

Key Responsibilities

- Lead IT strategy, planning, and digital transformation initiatives
- Ensure reliable, secure, and efficient IT systems (core banking, networks, applications, and security)
- Drive digital banking services including ATM, online banking, mobile banking, EFTPOS, and card systems
- Oversee IT infrastructure, cybersecurity, and disaster recovery planning
- Manage IT budget, contracts, vendors, and technology investments
- Develop, coach, and manage IT staff performance and capability building
- Ensure IT governance, compliance, and risk management standards are met
- Provide reports, advice, and strategic input to senior management and Board

Key Requirements

- Bachelor's degree in Information Technology, Computer Science, Information Systems, Software Engineering, or related field (Master's an advantage)
- Minimum 8–10 years' IT experience, including 3–5 years in senior management or leadership role
- Proven experience in enterprise IT environments (infrastructure, networks, systems, applications)
- Strong experience in banking or financial institution IT operations
- Knowledge of core banking systems, digital banking platforms, and electronic banking channels (ATM, mobile, internet banking, EFTPOS, SWIFT)
- Strong understanding of cybersecurity, IT risk management, and disaster recovery planning
- Experience in IT strategy, budgeting, procurement, and vendor management
- Strong project management experience, including delivery of digital transformation initiatives
- Knowledge of SDLC and system integration processes
- Ability to manage 24/7 critical IT operations and high-availability systems

Key Attributes

- Strategic thinker with ability to align IT with business direction
- Strong leadership skills with ability to inspire, coach, and develop teams
- Excellent communication skills (able to translate technical issues into business language)
- High integrity, accountability, and professionalism
- Strong decision-making and problem-solving ability under pressure
- Innovative and forward-thinking mindset
- Strong customer service orientation and commitment to service excellence
- Ability to build strong relationships across all levels of the organisation and with external partners
- Resilient, calm, and disciplined in managing critical IT incidents

Skills and Experience

- Strong background in IT leadership and management
- Experience in banking systems, digital transformation, and enterprise IT operations
- Proven ability in managing vendors, contracts, and technology service providers
- Strong knowledge of cybersecurity, IT infrastructure, and system architecture
- Experience leading major technology projects and system upgrades
- Ability to work in complex, high-risk, 24/7 operational environments

Qualifications

- Bachelor's degree in IT, Computer Science, or related field (Master's preferred)
- Professional certifications (advantageous) in IT governance, cybersecurity, or project management

Remuneration: The post of Senior Manager Information Technology is classified at Band 3 with a salary scale ranging from TOP\$58,692 to \$88,038per annum, depending on experience and qualifications.

Benefits: Attractive benefits are also available including staff loans, retirement fund scheme and excellent opportunities for advancement.

Applications: Internal Candidates interested in this role should submit their applications through their Managers.

Deadline : Deadline for All applications is Friday 5 June 2026, 4pm.

For further enquiries, contact Human Resource division, Head Office at phone 23-333.