



# Brochure

Using a TDB Visa Debit Card, you can access ATMs and Eftpos machines in Tonga where Visa is accepted and all 29 million Visa approved endpoints or locations worldwide. Where you can cash at an ATM or purchase at an approved merchant in store or through the internet using the TDB Visa Debit card.

Access funds in your TDB account from anywhere and at any time convenient to you.

## Key Benefits and Features

- Using your TDB Visa Debit Card, you can purchase goods and services anywhere worldwide where the Visa or Visa Plus logo is displayed.
- Using your TDB Visa Debit Card you can access funds anywhere, and any time 24/7.
- Using your TDB Visa Debit Card, you can withdraw cash at ATMs and Eftpos where the Visa or Visa Plus logo is displayed in Tonga or anywhere around the world.
- Using your TDB Visa Debit Card, you can make Internet or webservices purchases.
- Using your TDB Visa Debit Card, you can simply 'Touch & Go', for low value purchases. Lookout for the Visa PayWave symbol. No need to swipe or enter a PIN. It is faster and very easy to use.
- Using your TDB Visa Debit Card, you can be confident that your card and transaction details are better protected with the chip enabled card.

## How do I get or How to apply for the TDB Visa Debit card?

You need to have an account with TDB to be able to receive and enjoy the benefits of the TDB Visa Debit card. Simply walk into the TDB branch and ask our staff how to apply for the TDB Visa Debit card.

Once you receive your card and PIN from TDB you will be asked to remember your PIN and not to disclose your PIN.

## Important notes to consider when using the TDB Visa Debit card:

1. Always keep safe your card and report stolen or lost as soon as you can confirm the card is no longer in your possession.
2. Keep information like PIN to yourself and never share important information about your PIN or account details with anyone. When accessing Eftpos or ATMs please ensure you are able to hide your details entered to the machines to yourself.
3. Continue to check your transaction details regularly and report any that you know is a suspected transaction.
4. When travelling overseas please call TDB to confirm the card is accessible overseas on your destination.

Email TDB on [customerservice@tdb.to](mailto:customerservice@tdb.to) Call 00676 23 333

Report card lost stolen [customerservice@tdb.to](mailto:customerservice@tdb.to) or Call 00676 23 333

Dispute a transaction [customerservice@tdb.to](mailto:customerservice@tdb.to) or Call 00676 23 333

Effective June 2023.

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