For further information please call 23-333

or

visit any TDB Branch



TDB reserves the right to vary its fees and charges at any time, although prior notice of 30 days will be given on any change of existing fees or charges, and introduction of new fee or charge

# Customer Banking Service Fees & Charges

Effective: 6<sup>th</sup> January 2020

### Tonga Development Bank, Head Office

PO Box 126, Fatafehi Road, Nuku'alofa, Tel: 23-333; Mobile: 77-47085; Fax: 23-775; email: <a href="mailto:tdevbank@tdb.to">tdevbank@tdb.to</a>; website: <a href="mailto:www.tdb.to">www.tdb.to</a>

Fee Description	Amount (\$)	Frequency (e.g. one- off, monthly,
		quarterly, etc)
Ngaue Saving Account (S1)	1	The state of the s
Minimum balance requirement	N/A	Always
Service fee	1.00	Monthly
Maintenance fee	2.00	Quarterly
Over the counter withdrawal fee	Free	
Number of free withdrawals	N/A	
Inoperative/Dormancy fee account (12 mths)	\$2.50	Per month
Minimum deposit to open account	\$10.00	Always
Withdrawal/Deposit without	\$5.00	Per transaction
passbook initiated by client		
Interest Rate	1.25%pa	Only on balances
		more than \$100
Lahi Savings Account (S5)		
Minimum balance requirement	N/A	Always
Service fee	NIL	
Maintenance fees	2.00	Quarterly
Over the counter withdrawal fee	\$2.00	Monthly
Number of free withdrawals	4	Per month
Inoperative fee account	NIL	
Minimum deposit to open account	\$10.00	Always
Interest Rate	1.5%pa	Paid monthly to the
		account
Kaha'u Savings Account (S6)		
Minimum balance requirement	N/A	Always
Service fee	NIL	
Maintenance fees	\$2.00	Quarterly
Over the counter withdrawal fee	\$1.00	Monthly
Number of free withdrawals	1	Per six-monthly
Inoperative fee account	NIL	
Interest Rate	1.5%pa	Paid monthly to the
		account

Customer Banking Services Fees and Charges				
Fee Description		Amount	Frequency (e.g. one-off,	
		(\$)	monthly, quarterly,	
			etc)	
Term Deposit				
Early Redemption Fee				
<t\$50,000< td=""><td colspan="2">T\$80 plus 2% interest</td><td>Upon customer request</td></t\$50,000<>	T\$80 plus 2% interest		Upon customer request	
	penalty		and an Opt. to deduct from	
T\$50,000 – T\$100,000	T\$100.00 plus	2% interest	the amount before pay out.	
	penalty			
>T\$100,000	0.10% of principal plus			
	2% interest penalty			
Penalty rate	2% reduction and interest rate adjustment calculated		rate adjustment calculated	
	on portion of term completed.			
Money Transfer fee	\$5.00 per transaction			
Money Transfer Amend	ndments \$5.00 each item amended		nended	
of transactions after sigr	gn off			
Large cash handling	Amount of Money Transfer (Proposed no changes to			
<u>fee</u>	the current rate)			
\$90.00	\$10,000 to \$50	0,000	Per transactions on	
\$150.00	\$50,001 to \$99	9,999	business related matters	
\$170.00	\$100,000 and	above	only	

Fee Description		Amount (\$)	off	equency (e.g. one- , monthly, arterly, etc)
Safe Custody Fee				
Annual Fee	Free	e 1 <sup>st</sup> yr and \$20	An	nually
	yea	rly thereafter		
Sealed envelope (360mm x		\$10.00	Pe	r package
180mm)				
Sealed envelope/boxes (up to	)	\$100.00	Pe	r package
10,000 cubic)				
Script and similar transaction	S	Free	Pe	r package
Request for transfer to anoth	er	\$150.00	Pe	r package
branch of the bank each item				
Frequent Access to Safe		\$50.00	Pe	r visit
Custody, each time you acces	SS.			
Overnight safe deposit		\$20.00	Pe	r night
Lost Safe Custody Receipts, is	sue	\$100.00	Pe	r request
of replacement of Receipts				
Financial Books Records (Duj	plicat	te)		
Duplicate		\$20.00/hr or	Pe	r hour
Book/Reproduction/Search for	or	any part hr		
records				
Standard Voucher retrieval		\$6.00	Pe	r voucher
Historical Voucher retrieval		\$6.00	Pe	r voucher plus
			sea	arch cost \$20.00/hr
			or	any part hr.
Photocopy				
Photocopy		\$1.00	Pe	r page
Photocopy/Replacement		\$5.00	Pe	r document
certificates/security				
Lost Passbook				
Lost Passbook		\$15	.00	Per Book
		(1 week waiti	ng)	
Lost Passbook – urgent		\$20	.00	Per Book
Replace Passbook (Full)		Fi	ree	Per Book

Fee Description	Amount (\$)	Frequency (e.g. one-off, monthly,
0 110 1 1 1 (00)		quarterly, etc)
Special Saving Account (S2)	4	
Minimum balance	\$10.00	Always
requirement		
Service fee	2.00	Monthly
Maintenance fee	2.00	Quarterly
Number of free withdrawals	Unlimited	
Inoperative/Dormancy fee	\$2.50	Per month after 12mths of
account (12mths)		inactive
Minimum deposit to open	NIL	No more account is to be open
account		for this product
<b>Government Payroll Account (</b>	(S4)	
Minimum balance	\$10.00	Always
requirement		
Service fee	2.00	Monthly
Maintenance fee	5.00	Quarterly
Over the counter withdrawal	\$2.00	Monthly
fee		
Number of free withdrawals	2	Per month
Inoperative/Dormancy fee	\$2.50	Per month
account (6mths)		
Minimum deposit to open	NIL	No more account is to be open
account		for this product
'Intaneti Pangike Saving Accou	ınt (S17)	
Minimum balance req.	\$15.00	Always
Service fee	Free	Monthly
Maintenance fee	\$2.00	Quarterly
Over the counter withdrawal	Free	Monthly
fee		
Number of free withdrawals	Unlimited	
Inoperative fee account	\$2.50	Monthly after 12mths inactive
Interest Rate	2%pa	Only on balances more than \$100

Fee Description	Amount (\$)		Frequency (e.g. one- off, monthly, quarterly, etc)	
Internet Banking				
Transaction fee:				
- TDB to own account at TDB		Free	Per transaction	
- TDB to 3 <sup>rd</sup> party account a		Free	Per transaction	
other than utility bill payme		ć2.00	D	
- TDB to another Bank accou	nt	\$2.00 0.20c	Per transaction Per transaction	
- Bill Pay - Amendments after transact	tion	\$5.00	Per transaction  Per transaction	
made on line by customers		\$5.00	Per transaction	
- Deposit & withdraw within		\$4.00	Per business	
week on the same amount	ď	у <del>ч.</del> 00	transaction only	
above \$5,000			aranoustron, only	
Micro Lending Savings – S16, S	20 & S8	6		
Minimum balance requirement	t	\$1,000	Always	
Service fee		Free	Monthly	
Maintenance fees		3.00	Quarterly	
Over the counter withdrawal fe	ee	10.00	Monthly	
Number of free withdrawals		3	Per month	
Inoperative fee account		2.50	Monthly when the	
			account is active after	
			a year.	
Minimum deposit to open acco		\$10.00		
Minimum withdrawal for		vithdrawal	Thereafter the	
micro lending savings	until	the	minimum balance be	
account	balance reaches		within minimum	
	\$1,000.		balance of \$1,000, (Except \$16 & \$86	
			(Except S16 & S86 with minimum	
			balance of \$15).	
Interest paid half yearly	1 <sup>st</sup> January & 1 <sup>st</sup> July of every year			
Interest Rate	2%pa	Only on	Calculated on the min.	
med est nate	balances more		mthly balance.	
	than \$100			

Fee Description	Amount (\$)	Frequency (e.g. one-off, monthly, quarterly, etc)	
Coins			
Change (coins) per bag or roll	\$4.00	Per request	
Coin counting per container	\$10.00	Per request	
Payments from Manual Listing			
Manual transfers to other	\$10.00	Per loading	
Wages/salary & Creditor payment	\$10.00	Per loading	
Payments from Electronically Listing			
Wages/Salary & Creditors payment within	Free		
Wages/Salary & Creditors payment other Banks	\$6.00	Per listing	
Statement – the bank will provide up to FO	C 1 statement f	or free on quarterly	
basis, upon request from the customer			
Statement issued when full	Free	Per page	
Statement request for issue of statements (other than quarterly statement)	\$5.00	Per page	
Repeat statements	\$10.00	Per page	
Computer printouts via email	\$2.00	Per page	
Certificate Supplied			
Certificate of Balance of Account, each account	\$20.00	Per request	
Certificate of Interest paid or received, each account	\$20.00	Per request	
Comprehensive Certificate supplied for audit purposes, bill holdings, goods supplied, deeds and documents held, etc. each certificate	\$30.00	Per Certificate	
Photocopy of the replacement certificate	\$30.00	Per Certificate	
Photocopy			
Photocopy	\$1.00 per pag	e	

Fee Description	Amount (\$)	Frequency (e.g. one-off, monthly, quarterly, etc)
Dishonoured Cheque		
Inward Dishonour (Cheques	\$10.00	Per cheque
deposits to accounts)		
Outward Dishonour (Cheques	\$25.00	Per cheque
drawn on accounts)		
Dishonoured Cheques due to	\$15.00	Per cheque
irregularities		
Stop Cheque/Payment Notice	\$10.00	Per transaction
Clearance of an account on	\$5.00	Per transaction
reaching a certain balance – at		
customer's request		
Bank Cheque		
Issuance	\$7.00	Per transaction
Duplicate/Replacement	\$10.00	Per replacement
Repurchase of Bank Cheque	\$10.00	Per transaction
Special Answer Fee		
Cheques Drawn on TDB Bank	\$20.00	Per transaction within
eneques brawn on 122 bank	γ20.00	4hrs from date of request
On spot special answer for TDB	\$25.00	Per transaction
Cheques only		
Cheques Drawn on other Bank	\$30.00	Per transaction
Diskpay		
Establishment fee	Free	
Wages/salary & Creditor	Free	Per loading
payment		
Direct debit schedules	Free	Per loading
Payments to other bank	Free	Per loading
accounts		

Fee Description	Amount (\$)	Frequency (e.g. one-off, monthly, quarterly, etc)		
Personal Cheque Account (S30)				
Minimum balance requirement	N/A			
Service fee	NIL			
Maintenance fee	10.00	Monthly		
Cheque /Deposit Book:				
20 pages	Free	Per book		
60 pages	8.00			
100 pages	15.00			
Duplicate book (deposit book)	20.00			
Over the counter withdrawal fee	NIL			
Transaction fee:		0.20c		
First 50 transactions free then \$0.20 cents per				
transaction thereafter monthly.				
Collection fee	Free			
Dormant Account fee \$2.00 per mo		onth after 12mths of		
	inactive			
Account overdrawn fee	\$15.00	On the day of excess and		
		monthly until the account		
		is in order.		
Account closure fee	NIL			
Automatic Deduction	\$1.50	Per transaction		
Minimum Deposit to open	\$300.00	Always		
Account Closure fee	NIL			
Attractive Interest rate	0.05%	Per annum on balances more than \$100		

Page 5

**Customer Banking Services Fees and Charges** 

Fee Description	Amount (\$)	Frequency (e.g. one-off, monthly, quarterly, etc)		
Business Cheque Account (S40)				
Minimum balance requirement	N/A	Always		
Service fee	NIL			
Maintenance fee	\$10.00	Monthly		
Cheque/Deposit Book:				
20 pages	Free	Per book		
60 pages	8.00			
100 pages	15.00			
Duplicate book (Deposit Book only)	20.00			
Over the counter withdrawal fee	NIL	Per withdrawal		
Transaction fee;	0.20			
First 50 transactions free then				
\$0.20 cents per transaction				
thereafter monthly.				
Collection fee	Free			
Dormant Account fee	\$2.00 per month over 12mths of			
		ıntil it is active again.		
Minimum deposit to open	\$500.00	Always		
		•		
Automatic deduction	\$1.50	Per transaction		
Automatic deduction Account Overdrawn fee	\$1.50 \$15.00	Per transaction On the day of excess and		
		Per transaction On the day of excess and monthly until the account		
Account Overdrawn fee		Per transaction On the day of excess and		
Account Overdrawn fee  Deposit	\$15.00	Per transaction On the day of excess and monthly until the account is in order.		
Account Overdrawn fee  Deposit Deposit by mail with lodgement		Per transaction On the day of excess and monthly until the account		
Account Overdrawn fee  Deposit Deposit by mail with lodgement slip (Chq. Only)	\$15.00	Per transaction On the day of excess and monthly until the account is in order.  Per transaction		
Account Overdrawn fee  Deposit  Deposit by mail with lodgement slip (Chq. Only)  Deposit slips if acting on email, fax	\$15.00	Per transaction On the day of excess and monthly until the account is in order.		
Account Overdrawn fee  Deposit  Deposit by mail with lodgement slip (Chq. Only)  Deposit slips if acting on email, fax or letter advise	\$15.00 \$2.00 10.00	Per transaction On the day of excess and monthly until the account is in order.  Per transaction Per transaction		
Account Overdrawn fee  Deposit  Deposit by mail with lodgement slip (Chq. Only)  Deposit slips if acting on email, fax or letter advise  TDB transfer to other Banks (Other	\$15.00	Per transaction On the day of excess and monthly until the account is in order.  Per transaction		
Account Overdrawn fee  Deposit  Deposit by mail with lodgement slip (Chq. Only)  Deposit slips if acting on email, fax or letter advise	\$15.00 \$2.00 10.00	Per transaction On the day of excess and monthly until the account is in order.  Per transaction Per transaction		

Frequency (e.g. one-off, monthly, quarterly, etc)				
Withdrawal request by email without withdrawal slip  Withdrawals if acting on fax or letter advise  Withdrawal at other than home office: Charge of confirmation of a/c balance prior to withdrawal  Lost Cheque/Deposit Book  Lost Cheque /Deposit Book: 20 – 60 pages 100 pages  Lost Cheque/Deposit Book: - Urgent \$30.00 Per book. Additional information may be required.  Lost Passbook  Lost Passbook (1 week waiting) Lost Passbook – Urgent \$20.00 information may be required.  Lost Passbook – Full Free required.  Periodic Payments  No payments due to lack of funds Payments to account within the bank Payments to accounts at other \$6.00 Per transaction	Fee Description			
Withdrawals if acting on fax or letter advise  Withdrawal at other than home office: Charge of confirmation of a/c balance prior to withdrawal  Lost Cheque/Deposit Book: 20 – 60 pages 100 pages  Lost Cheque/Deposit Book:	Withdrawal/Transfer			
Withdrawals if acting on fax or letter advise  Withdrawal at other than home office: Charge of confirmation of a/c balance prior to withdrawal  Lost Cheque/Deposit Book: Lost Cheque /Deposit Book: 20 – 60 pages 100 pages  Lost Cheque/Deposit Book: - Urgent \$30.00 Per book. Additional information may be required.  Lost Passbook  Lost Passbook  Lost Passbook (1 week waiting) Lost Passbook – Full Free required.  Periodic Payments  No payments due to lack of funds Payments to account within the bank Payments to accounts at other  \$6.00 Per transaction  Per transaction  Per transaction  Per transaction  Per transaction  Per transaction  Per transactions  Per transactions on top of the bank cheque fee of \$20.00  Per transaction	Withdrawal request by email	\$10.00	Per transaction	
Withdrawal at other than home office: Charge of confirmation of a/c balance prior to withdrawal	without withdrawal slip			
Withdrawal at other than home office: Charge of confirmation of a/c balance prior to withdrawal  Lost Cheque/Deposit Book  Lost Cheque / Deposit Book: 20 – 60 pages information may be required.  Lost Cheque/Deposit Book: -  Urgent \$30.00 Per book. Additional 20 – 60 pages \$50.00 information may be required.  Lost Passbook  Lost Passbook  Lost Passbook (1 week waiting) \$15.00 Per book. Additional information may be required.  Lost Passbook - Urgent \$20.00 information may be required.  Periodic Payments  No payments due to lack of funds Pree required.  Periodic Payments  No payments to account within the bank  Payments to accounts at other \$6.00 Per transaction	Withdrawals if acting on fax or	\$10.00	Per transaction	
Office: Charge of confirmation of a/c balance prior to withdrawal  Lost Cheque/Deposit Book:  Lost Cheque /Deposit Book:  20 – 60 pages information may be required.  100 pages  Lost Cheque/Deposit Book: -  Urgent \$30.00 Per book. Additional information may be required.  Lost Passbook  Lost Passbook  Lost Passbook (1 week waiting) \$15.00 Per book. Additional information may be required.  Lost Passbook — Urgent \$20.00 information may be required.  Periodic Payments  No payments due to lack of funds Free required.  Payment by bank cheque \$10.00 Per transactions on top of the bank cheque fee of \$20.00  Payments to account within the bank  Payments to accounts at other \$6.00 Per transaction	letter advise			
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Periodic Payments  No payments due to lack of funds	Lost Passbook – Urgent	\$20.00	information may be	
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	banks			